How do I know if I am eligible for the Student Health Insurance Plan?

**HEALTH INSTITUTION STUDENTS (Hard Waiver)** - It is a requirement that all Health Science Center and medical students are automatically enrolled in the Student Health Insurance Plan at registration unless proof of comparable coverage is furnished.

**INTERNATIONAL STUDENTS (Mandatory)** - All international students holding non-immigrant visas are eligible and are required to purchase this Student Health Insurance Plan in order to complete registration, except for those students who certify in writing that comparable coverage is in effect under another plan as approved by the UT System Board of Regents.

The Board of Regents has authorized the assessment of a health insurance fee to each such international student who cannot provide evidence of continuing coverage under another approved plan. This fee will be the amount of the premium approved for the UT System Student Health Insurance Plan. Required student health insurance coverage for international students includes Repatriation and Medical Evacuation benefits.

**ALL OTHER STUDENTS (Voluntary)** - All other fee paying students at an institution of The University of Texas System who are taking credit hours, graduate students working on research/dissertation or thesis, post doctorate students, scholars, fellows and visiting scholars are eligible to enroll in this Student Health Insurance Plan.

How do I know if I am eligible for dental coverage?

Dental coverage is available to students and dependents and can be purchased simultaneously. However, students are NOT required to be enrolled in the Student Health Insurance Plan to be eligible to enroll in the Dental coverage. If the student chooses to purchase dental coverage for the Dependent, it must be purchased at the same time as the student coverage. The Dependent must have the same coverage as the student. Students and Dependents may enroll online for dental coverage or download the dental enrollment form at [www.ahpcare.com/UTSystem](http://www.ahpcare.com/UTSystem), complete the form and mail it along with premium to Academic HealthPlans.

What is my Policy Number?

The University of Texas System Student Health Insurance Policy Number is 101464 for the medical plan. Your policy number is located on your ID Card.

Does this plan meet the new Health Care Reform requirements?

This Student Health Insurance plan meets the Final Rules related to Student Health Insurance Coverage as defined by the Department of Health and Human Services and the Centers for Medicare and Medicaid Services which were published on March 16, 2012.

What does the insurance cover?

The University of Texas System Student Health Insurance Plan covers Injury and Sickness. Some of the benefits include, but are not limited to Inpatient Hospitalization, Outpatient doctor’s visits, x-rays, laboratory charges, surgery and emergency care. There are limitations and maximums that may apply. Please refer to the “Schedule of Benefits” section in The University of Texas System Student Health Insurance Plan Brochure. This will provide specific details regarding your Policy.

How do I update my contact information?

It is very important to make sure that your address, phone number, and email address on file at the school are current and accurate. If not, ID cards, explanation of benefits and other notifications about your student health insurance plan may not get to you. If you have moved or your contact information has changed, please make sure you update your contact information with your school. Additionally, please notify us at support@ahpcare.com so we can update our records as well. Please include “Contact information update” in the subject line and your first and last name, and student id as well your new contact information in the email message.
How do I get an ID card?
You should receive an ID card in a few weeks after your enrollment. If you lose your card, please contact Academic HealthPlans at (855) 247-2273.

Can I go to any doctor?
The University of Texas System Student Health Insurance Plan uses BlueChoice PPO Network for its Network Provider. The network consists of facilities and doctors that have joined together to offer services at reduced rates. Expenses may be less in the preferred provider network than would be charges from non-preferred providers.

For a list of doctors please go to www.ahpcare.com/UTSystem.

Where do I get a claim form?
Claim Forms are not required.

How do I file a claim?
Within 90 days of treatment, submit all prescription drug receipts for providers outside of the Student Health Center and Prime Therapeutics, medical and hospital bills incurred to Blue Cross and Blue Shield of Texas, P.O. Box 660044, Dallas, TX 75266 for processing. The claim procedure is listed on the back of your ID card.

Does this Policy pay all medical bills in full?
Covered benefits for the 2012–2013 Policy year are payable at 80% (In Network) or 60% (Out of Network), up to the Policy maximum, unless otherwise specified in the Policy. There are specific benefit limitations and exclusions on the Policy as well. Please review the brochure under 2012–2013 Benefit Information for more details.

If I have questions, who should I call?
If you have questions regarding enrollment, premium or claims and benefits, please call Academic HealthPlans at (855) AHP-CARE or (855) 247-2273.